Hydro Service Commitment Hydro Service Commitment Hydro



We stand behind our equipment.

Our Commitment to Your Equipment

An important part of the Hydro experience is our commitment to ensuring that our customers have the best experience with our equipment that we can provide. Our outstanding support team comprised of experienced professionals are ready to make sure that your equipment is optimized to provide performance throughout the life of the product. Hydro International maintains a staff of skilled technicians and support personnel to service our water, wastewater, and wet weather product lines.

Service that Stands Apart

Quality services and commitment to process performance are the core beliefs of our service team. We understand the importance of our role in the successful operation of your equipment. We are here to provide an operating system that meets or exceeds your needs. We know the value of trained personnel. Our team members have the expertise and experience to properly train your personnel on the installation, operation and maintenance of our equipment. Our success depends on your satisfaction, and our service staff is committed to making sure our product performs.



Commitment and Know-How

Our customer service commitment is not a lofty goal, it is an imperative. We are here to help in any way possible, whether providing quality spare parts, process evaluation or help troubleshooting your system to keep it operating at peak performance. Tell us how we can be of assistance to you.

Parts

Jean Rabago-Giardiello 503.601.0846 (ph) 503.615.2906 (fax) jrabago@hydro-int.com

Service and Technical Support

Jim Morlock 630.215.7424 (ph) 503.615.2906 (fax) imorlock@hydro-int.com





Downtime is not an Option

It is critical that collection systems and treatment plants remain operational. Our service team knows the important role that these facilities play in a community, and we do what it takes to keep you at full operation.

Our Services

- · Process optimization and improvement
- Maintenance
- Replacement Parts
- Troubleshooting
- Training

